

Welcome to Hamburg!

Dear player,

We are very happy to welcome you to the German Masters 2024!

Our team has put a lot of effort, time and energy in organizing this event and we look forward to three exciting days of squash.

It's our goal to provide you with optimal conditions and make sure you feel at home with us.

With so many players, we hope you understand that it will be crowded and you might have to wait here or there.

Attached you'll find some more information concerning the tournament and everything related to it:

- General tournament information
- Opening Hours Centers
- Food/Drinks
- Players Party
- Important phone numbers and email addresses

In case of any questions or concerns, please feel free to approach/contact us.

We wish you and your Players good luck and a lot of fun at the German Masters 2024!

Bart and the whole Sportwerk Hamburg team

GENERAL TOURNAMENT INFORMATION

Tournamentdesk:

The tournament desk is located on the ground floor directly next to the stairs. Responsible crew for the planning and execution of the tournament: Event director Alan Hathway. Software will be operated by Biggi Leuschner.

The Tournament Referee is Simon Nordstad

All rules as stated in the official entry form and ESF regulations apply. All results will be displayed in the online (Tournament Software). Here is the link: [German Masters 2024 | ESF \(tournamentsoftware.com\)](https://www.germanmasters2024.com/ESF)

Games & Starting times

Be aware that the matches will not be announced when they start. This means that each player is personally responsible to be in time at the designated court for his game. This also implies that if previous matches cause a delay or finish early the player has to be present as soon as the preceding match is finished.

After the match, BOTH players have to ref the next match. After finishing refereeing, the refs are asked to bring to score sheet AS SOON AS POSSIBLE to the tournament desk. In this way, delays can be prevented.

Of course, if the refereeing happens via tablet, no further action is needed.

Courts:

In Sportwerk: the tournament will be played on courts 1-10 and Glasscourt

Bags

There is unfortunately no extra room for bags. Therefore, we kindly ask you to place them in a neat manner. With so many people in the center, it otherwise might be messy and packed. Be aware that we do not take responsibility for your belongings. Valuables should be stored in our lockers.

Physiotherapy:

The physiotherapist, Rösi Bittner. Please contact via the reception desk. The physio is free of charge. She will be available from the start of the tournament onwards.

WIFI

There is no WIFI available during the tournament.

Livestreams:

For all matches played on center court a livestream is available. We may also have livestreams on courts 3 and 8. The links to the livestreams will be provided on our tournament page: [German Masters Championships 2024 – Super Series – DSQV](#)

OPENING HOURS CENTERS

Friday:

The center is open for practice from 9:00.

Courts cannot be reserved, as it wouldn't be fair to anyone of the other participants.

You can come and play spontaneously and free of charge.

Saturday

The center will open from 8:30 onwards, so you can decently prepare for your match.

Sunday

Finals day! From 8:00 onward, we are there for you! The prize giving will immediately after the last match at approx. 14:30 on the center court

FOOD & DRINKS SPORTWERK CENTER

Food

During the whole tournament we offer freshly made sandwiches, fruit and other small snacks in our center. Cold beers and other drinks will of course also be available.

Restaurant

There is a Italian restaurant in our squashcenter: Casa Mosa. You are welcomed to eat there. Only remark from them: only showered people are able to eat. Besides, squashbags cannot be taken into the restaurant.

Their opening hours: Friday 17:23:00, Saturday 17:00-23:00 and Sunday 14:00-20:00

PLAYERS PARTY

Unfortunately, we are not able to provide a tournament dinner. However, we want to have a nice players party with you!

Our DJ will start with some relaxed music from Saturday 19:00 onwards. Of course, he will turn up the music when you are ready to dance!

IMPORTANT NUMBERS AND CONTACTS

Venue:

Sportwerk Hamburg +49 (0)40-52 38 93 70 www.sportwerk-hamburg.de

Event Director:

Alan Hathway +49 (0)160 8260386 alan.hathway@dsqv.de

Hotel:

Park Hotel Hagenbeck+49 (0)40-800808100 [/parkhotel-hagenbeck.de/](http://parkhotel-hagenbeck.de/)

Taxi services:

Taxi Hamburg 6x6 +49 (0)40-66 66 66 www.taxihamburg.de

Hansa-Taxi +49 (0)40-211 211 www.taxi211211.de

Taxiruf Hamburg +49 (0)40-44 10 11 www.autoruf.de

Public transport:

HVV (Buses + railway) +49 (0)40-19 449 www.hvv.com

Deutsche Bahn +49 (0)180-699 66 33 www.bahn.de

(german railway)

Airport Hamburg +49 (0)40-50 75-0 <https://www.hamburg-airport.de/de>

EMERGENCIES:

Rescue services/Emergency call: 112

UKE/University hospital +49 (0)40-74 10-0 www.uke.de

UKE/Emergency room +49 (0)40-74 10-35 000

Address: Martinistraße 52, D-20251 Hamburg

UKE/International Office +49 (0)7410-516 90

Mo.-Thu. 8.30-18 h / Fr. 8.30/17 h

Pharmacies 22 8 33 (mobile) www.aponet.de

+49 (0)800 00 22 8 33 (landline)

Vita-Apotheke +49 (0)40-40 90 59 www.vita-apotheke-hh.de

open daily (!) 8-24 h

Heußweg 37, 20255 Hamburg (5 minutes by car)